

How satisfied are you with your delivery since the transition to delivery by mail?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

How satisfied are you with the following specific elements of your delivery by mail?

	Very satisfied	Somewhat satisfied	Somewhat dissatisfied	Very dissatisfied
Time of day I get my paper	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consistency of delivery (receiving papers as expected)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please enter any comments or feedback you have about your mail delivery experience:

What time of day is your mail delivery occurring?

- Morning (before noon)
- Afternoon (noon to 5pm)
- Evening (5pm or later)
- Varies
- Don't know

What, if anything, could The Seattle Times do to add value to your subscription?

**If** you would like someone from customer service to contact you about your experience, please provide your preferred contact information. If you do not need any follow-up, please leave blank:

**Name**

**Email Address**

If you need customer service follow-up, please briefly describe the issue:

We will be conducting additional research about the transition to mail delivery. If you would potentially be willing to participate in additional research about your experience (paid and/or unpaid) please provide your preferred contact information and we will send you more information.

**Name**

**Email Address**

**Phone Number**

Thank you for your time! Please click through to submit your responses.